

# Comm One Call Accounting DASHBOARD

## Call Accounting Software for Business

### FEATURES

- ✓ Tracks all Calls In and Out
- ✓ Updates Every 60 Seconds
- ✓ Can Displayed on TV
- ✓ Can Display on Large Monitor

### SYSTEM REQUIREMENTS

- ✓ Comm One JR or PRO
- ✓ Dedicated PC
- ✓ Real-Time SMDR from Phone System

Comm One Master Dashboard

Last Updated: 03/19/2013 11:07:36

Extension	Total Calls	Total Minutes	Incoming Calls	Incoming Minutes	Outgoing Calls	Outgoing Minutes	Total Min Between	Ave Min Between
304	8	00:10:22	0	00:00:00	8	00:10:22	02:36:00	00:19:30
308	51	01:03:48	0	00:00:00	51	01:03:48	06:14:00	00:07:20
309	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
310	8	00:10:42	2	00:08:07	6	00:02:35	07:24:00	00:55:30
311	76	01:23:53	0	00:00:00	76	01:23:53	06:13:00	00:04:54
312	48	00:47:01	3	00:02:38	45	00:44:22	06:28:00	00:08:05
313	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
316	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
321	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
322	48	01:11:01	5	00:23:10	43	00:47:50	06:15:00	00:07:48
324	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
325	59	01:08:48	14	00:12:47	45	00:56:01	06:50:00	00:06:56
326	4	00:02:03	1	00:00:43	3	00:01:20	09:20:00	02:20:00
328	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
329	31	01:12:25	7	00:34:24	24	00:38:00	06:32:00	00:12:38
330	64	01:38:00	6	00:29:22	58	01:08:37	05:52:00	00:05:30
331	0	00:00:00	0	00:00:00	0	00:00:00	00:00:00	00:00:00
332	37	00:45:27	1	00:07:22	36	00:38:05	07:06:00	00:11:30
349	14	00:22:46	0	00:00:00	14	00:22:46	01:56:00	00:08:17
351	41	00:38:56	0	00:00:00	41	00:38:56	06:31:00	00:09:32
354	26	00:38:38	1	00:04:22	25	00:34:16	06:35:00	00:15:11

Refresh Now Cancel

### COMM ONE CALL ACCOUNTING DASHBOARD

The Comm One Call Accounting Dashboard integrates with your Comm One JR or PRO Software and displays call status for selected extensions that are updated every 60 to 90 seconds. Used in many call centers that do sales and support, this tool gives you the ability to monitor live the phone activity of your agents.

### TRACKS ALL INCOMING & OUTGOING CALLS

The Dashboard shows call totals along with a breakdown by incoming and outgoing calls.

### EXTENSION NAME & DEPARTMENT OPTION

We also have a version that shows the name associated with each extension as well as an option that groups the extensions by department (Sales Group 1, Sales Group 2, etc)

If you need a better way to easily track your sales or support groups, the Comm One Dashboard is for you.