

Automated File Export Utility

Call Accounting Software for Business

EXPORT FEATURES

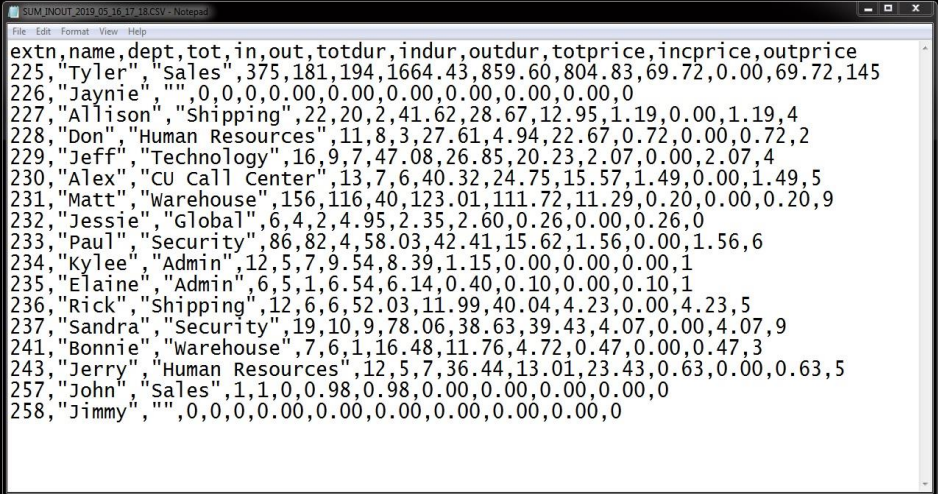
- ✓ Automated Daily Export
- ✓ User Defined Export Fields
- ✓ User Defined File Format
- ✓ User Defined Save Directory

EXPORT FORMATS

- ✓ ASCII Comma (CSV)
- ✓ ASCII Tab Delimited
- ✓ DBF File
- ✓ Excel XLS
- ✓ Excel XLSX
- ✓ PDF File
- ✓ RTF File
- ✓ Word .DOC File
- ✓ XML File,

EXPORT SCHEDULE

- ✓ Hourly Export
- ✓ Daily Export
- ✓ Weekly Export
- ✓ Monthly Export
- ✓ User Defined Export



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SUM_EXPORT_2019_05_16_17_11_CSV_11000000
File Edit Format View Help
extn,name,dept,tot,in,out,totdur,indur,outdur,totprice,incprice,outprice
225,"Tyler","Sales",375,181,194,1664.43,859.60,804.83,69.72,0.00,69.72,145
226,"Jaynie","",0,0,0,0.00,0.00,0.00,0.00,0.00,0.00,0
227,"Allison","Shipping",22,20,2,41.62,28.67,12.95,1.19,0.00,1.19,4
228,"Don","Human Resources",11,8,3,27.61,4.94,22.67,0.72,0.00,0.72,2
229,"Jeff","Technology",16,9,7,47.08,26.85,20.23,2.07,0.00,2.07,4
230,"Alex","CU Call Center",13,7,6,40.32,24.75,15.57,1.49,0.00,1.49,5
231,"Matt","Warehouse",156,116,40,123.01,111.72,11.29,0.20,0.00,0.20,9
232,"Jessie","Global",6,4,2,4.95,2.35,2.60,0.26,0.00,0.26,0
233,"Paul","Security",86,82,4,58.03,42.41,15.62,1.56,0.00,1.56,6
234,"Kyle","Admin",12,5,7,9.54,8.39,1.15,0.00,0.00,0.00,1
235,"Elaine","Admin",6,5,1,6.54,6.14,0.40,0.10,0.00,0.10,1
236,"Rick","Shipping",12,6,6,52.03,11.99,40.04,4.23,0.00,4.23,5
237,"Sandra","Security",19,10,9,78.06,38.63,39.43,4.07,0.00,4.07,9
241,"Bonnie","Warehouse",7,6,1,16.48,11.76,4.72,0.47,0.00,0.47,3
243,"Jerry","Human Resources",12,5,7,36.44,13.01,23.43,0.63,0.00,0.63,5
257,"John","Sales",1,1,0,0.98,0.98,0.00,0.00,0.00,0.00,0
258,"Jimmy","",0,0,0,0.00,0.00,0.00,0.00,0.00,0.00,0
  
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COMM ONE AUTOMATED EXPORT UTILITY

The Comm One Automated Export Utility was designed for customers who needed to capture call data from the Comm One Call Accounting and feed it into other software applications. The utility is flexible and you can specify what data you want exported, what format you would like it in, and where you would like it to be saved. There is a lot of useful information in your business call records and the Automated File Export Utility allows you to share your call information with other applications that need it in your office.

INTEGRATION INTO OTHER APPLICATIONS

We have had a number of customers use our Export Utility to integrate our data into a number of other software applications including:

1. Accounting Software for billing
2. CRM Customer Management Software
3. Web Applications
4. Sales Tracking Applications
5. TV Dashboards for displaying call statistics
6. Professional Billing for Attorneys and Other Professionals
7. Other Custom in-house software applications
8. & More...