

Comm One 2020 Software Comparison Chart

FEATURE DESCRIPTION	LITE VERSION	HOSTED VERSION	JR VERSION	PRO VERSION
25 Extension Version	YES	YES	YES	NO
50 Extension Version	YES	YES	YES	NO
100 Extension Version	YES	YES	NO	YES
250 Extension Version	YES	YES	NO	YES
500 Extensions to Unlimited	NO	NO	NO	YES
Serial Capture, TCP/IP Capture, FTP & SFTP Capture	YES	YES	YES	YES
CALL DETAIL - Call Detail Report	YES	YES	YES	YES
SUMMARY - Incoming/Outgoing Summary Report	YES	YES	YES	YES
SEQUENTIAL - Sequential Detail Report	NO	NO	YES	YES
TRAFFIC - Call Duration Traffic Report	NO	NO	YES	YES
TRAFFIC - Call Cost Traffic Report	NO	NO	YES	YES
TRAFFIC - Trunk Group Traffic Report	NO	NO	YES	YES
TRAFFIC - Time of Day Traffic Report (6 Reports)	NO	NO	YES	YES
TRAFFIC - Type of Day Traffic Report	NO	NO	YES	YES
TRAFFIC - State Traffic Report	NO	NO	YES	YES
TRAFFIC - City Traffic Report	NO	NO	YES	YES
TRAFFIC - State Traffic Report	NO	NO	YES	YES
TRAFFIC - City Traffic Report	NO	NO	YES	YES
TRAFFIC - International Traffic Report	NO	NO	YES	YES
TRAFFIC - Set Type Traffic Report	NO	NO	YES	YES
TRAFFIC - Record ID Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Day of Month Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Weekday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Week Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Month Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Year Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Monday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Tuesday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Wednesday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Thursday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Friday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Saturday Traffic Report	NO	NO	YES	YES
DAY/WEEK/MONTH - Sunday Traffic Report	NO	NO	YES	YES
SUMMARY REPORTS - Division Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Department Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Site Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Building Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Incoming/Outgoing Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Extension Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Call Type Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Frequently Dialed Report	NO	NO	YES	YES
SUMMARY REPORTS - Dialed Number Summary Report	NO	NO	YES	YES
SUMMARY REPORTS - Dialed Number / Caller ID Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 Extensions Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 Area Codes Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 City Prefixes Report	NO	NO	YES	YES

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SUMMARY REPORTS - Top 25 Cities Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 States Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 Trunks Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 Trunk Group Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 Authorization Codes Report	NO	NO	YES	YES
SUMMARY REPORTS - Top 25 Countries Report	NO	NO	YES	YES
DETAIL REPORTS - Long Distance Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Local Calls Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming Calls Report	NO	NO	YES	YES
DETAIL REPORTS - In House Internal Calls Report	NO	NO	YES	YES
DETAIL REPORTS - International Calls Report	NO	NO	YES	YES
DETAIL REPORTS - Information Calls Report	NO	NO	YES	YES
DETAIL REPORTS - Outgoing Calls Report	NO	NO	YES	YES
DETAIL REPORTS - Toll Free Detail Report	NO	NO	YES	YES
DETAIL REPORTS - No Inhouse Calls Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming Transfer Only Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming No Transfer Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming No Answer Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming Drop Only Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming No Drop Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming Voicemail Only Report	NO	NO	YES	YES
DETAIL REPORTS - Incoming No Voicemail Report	NO	NO	YES	YES
DETAIL REPORTS - Expensive Call Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Long Duration Call Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Short Duration Call Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Emergency 911 Call Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Weekend Toll Call Detail Report	NO	NO	YES	YES
DETAIL REPORTS - After Hours Toll Call Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Fax Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Conference Phone Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Modem Detail Report	NO	NO	YES	YES
DETAIL REPORTS - Cell Detail Report	NO	NO	YES	YES
CALL CENTER - Call Center Summary Report	NO	NO	YES	YES
CALL CENTER - Call Center Average Call Time Report	NO	NO	YES	YES
CALL CENTER - Calls Not Answered Report	NO	NO	YES	YES
CALL CENTER - Call Hold Time Report	NO	NO	YES	YES
CALL CENTER - Transferred Calls Report	NO	NO	YES	YES
CALL CENTER - Agent Over/Under Quota Report	NO	NO	YES	YES
CALL CENTER - Between Time Detail Report	NO	NO	YES	YES
CALL CENTER - Between Time Summary Report	NO	NO	YES	YES
CALL CENTER - Favorite Number Report	NO	NO	YES	YES
CALL CENTER - Voice Mail Call Report	NO	NO	YES	YES
CALL CENTER - VDN Report	NO	NO	YES	YES
CALL CENTER - Ring Time Report	NO	NO	YES	YES
CALL CENTER - Dropped Calls Report	NO	NO	YES	YES
CALL CENTER - Lightly Used Extensions Report	NO	NO	YES	YES

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FEATURE DESCRIPTION	LITE VERSION	HOSTED VERSION	JR VERSION	PRO VERSION
CALL CENTER - Extensions with No Calls Report	NO	NO	YES	YES
CALLER ID - Caller ID Number Dialed Report	NO	NO	YES	YES
CALLER ID - Caller ID Name Report	NO	NO	YES	YES
CALLER ID - Caller ID Type Report	NO	NO	YES	YES
CALLER ID - Caller ID Company Report	NO	NO	YES	YES
AUTHORIZATION CODE - Auth Code Summary Report	NO	NO	YES	YES
AUTHORIZATION CODE - Auth Code Detail Report	NO	NO	YES	YES
AUTHORIZATION CODE - Auth Code Ranking Report	NO	NO	YES	YES
AUTHORIZATION CODE - Auth Code List Report	NO	NO	YES	YES
DNIS - DNIS Summary Report	NO	NO	YES	YES
DNIS - DNIS Detail Report	NO	NO	YES	YES
DNIS - DNIS Ranking Report	NO	NO	YES	YES
DNIS - DNIS List Report	NO	NO	YES	YES
DNIS - DNIS Traffic Report by Hour	NO	NO	YES	YES
DNIS - DNIS Day of Month Traffic Report	NO	NO	YES	YES
DNIS - DNIS Weekday Traffic Report	NO	NO	YES	YES
DNIS - DNIS Month Traffic Report	NO	NO	YES	YES
Month End Reports (6 Reports)	NO	NO	YES	YES
Station File Reports (13 Reports)	NO	NO	YES	YES
File Maintenance Reports (10 Reports)	NO	NO	YES	YES
Rate Table Reports (2 Reports)	NO	NO	YES	YES